

domestic water softener guide

Installation & set-up
guide, warranties and
helpful hints

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WORLD CLASS WATER
SOFTENERS | FILTERS | SERVICE

Thank you

Thank you for purchasing your new water softener from World Class Water. In this booklet you will find everything you need in respect of warranties and helpful hints to ensure you get the best from your new softener.

What's in the box?

- 1 x World Class Water metered cold water softener
- 1 x salt lid
- 2 x Hi Flow stainless steel hoses
- 1 x length of drain hose
- 1 x length of half inch overflow hose
- 1 x outlet hose mesh washer insert

Helpful hints

- Use only tablet or pebble salt.
- Check the salt level regularly and ensure it does not fall below the water level
- Fill the cabinet approximately 5-10 cm from the top with salt tablets or pebble salt when replenishing
- Avoid moving the softener once installed as this may cause hoses to kink and cause flooding
- Reset time clock if power is cut off for more than an hour

Water pressure

Before beginning installation please ensure:

- 1) Pressure reducing valve is fitted to pipe work if site pressure is over 3 bar.
- 2) Minimum site pressure is Min 1.5 bar
- 3) A bypass should be fitted and supplied by the installer

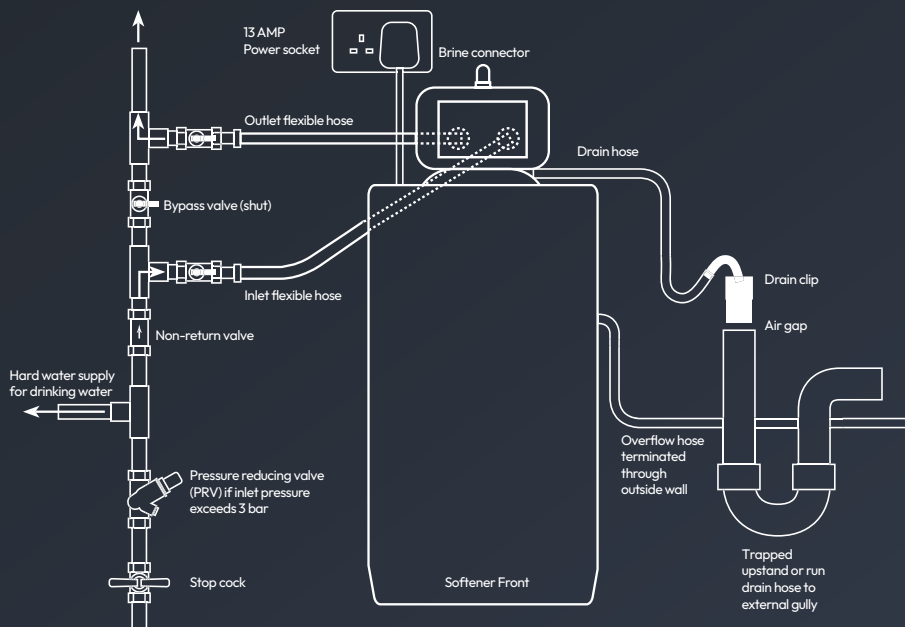
Failure to adhere to above may affect the performance of the softener and invalidate warranty.

Control valve



Installation Diagram

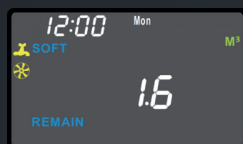
To-By-Pass softener in case of technical fault: Close inlet and outlet isolation valve to softener and open By-pass valve on mains supply – Reverse to reconnect softener.



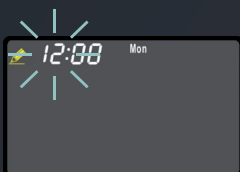
1. Remove Softener from the box and ensure that all parts are correct.
2. Connect hoses to inlet and outlet connections on the back of the valve.
3. Connect drain hose and ensure this is sited into a suitable waste outlet using air gap fitting supplied.
4. Connect overflow to outside drain.
5. Slowly open the inlet valve to allow water to enter softener.
6. Turn on electricity supply to softener.
7. Press and hold the regeneration button (far right) for 3 seconds and wait for controller to display "disso" in middle of screen and REFILL at the bottom.
8. Press regeneration button for 3 seconds again, bottom line will display BRINE.
9. Press regeneration button for 3 seconds again, bottom line will display BACKWASH, allow softener to run in this position for approx. 3 mins.
10. Press regeneration button for 3 seconds again, bottom line will display RINSE.
11. Press regeneration button again, controller will return to home position and show REMAIN.
12. Set day and time and incoming water hardness as per program instructions.
13. Slowly open water outlet.
14. Ensure bypass is set to closed.
15. Check water supply, flow and that protected equipment is working.
16. Add tablet salt.

Setting up the controller

1. Set time



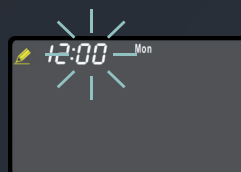
Press



Set hour - The hour indicator will be flashing.

Press or to adjust value.

Press to save value and move on to next step.

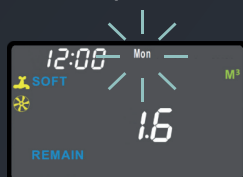


Set minutes - The minutes indicator will be flashing.

Press or to adjust value.

Press to save value and move on to next step.

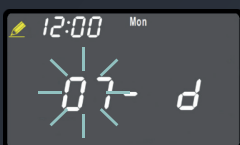
2. Set day of week



The day indicator will be flashing.

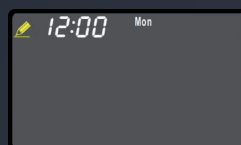
Press or to adjust value.

Press to save value and move on to next step.

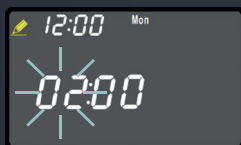


07 will be flashing, recommended to leave on 07. (7 day regeneration override)

Press to save value and move on to next step.



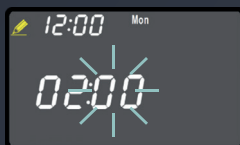
3. Set time of regeneration



Set time of regeneration (default is 2am) The indicator will be flashing.

Press or to adjust value.

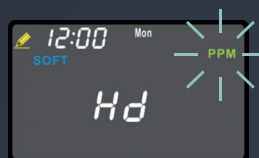
Press to save value and move on to next step.



The minutes indicator will be flashing.

Press or to adjust value.

Press to save value and move on to next step.



PPM indicator will be flashing, do not adjust.

Press to save value and move on to next step.

4. Set the incoming hardness (Default 300PPM)



The indicator will be flashing.

Press or to adjust value.

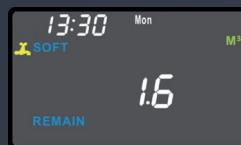
Press to save value and move on to next digit.

Repeat until correct value is displayed



The indicator will be flashing, do not adjust.

Press to save value and move on to next step.



Display should now be showing the current time of day and volume of soft water remaining.

Warranty terms & conditions for direct purchases from World Class Water

This is a manufacturer's warranty offering 24 months parts and labour cover on manufacturing faults. Where possible all repairs will be carried out on site. **Conditions:**

- The warranty covers the water softener only and not adjoining pipework.
- Service calls are taken and made Monday to Friday 8.30am – 5.00pm.
- Warranty is for residential installations only.
- No liability can be accepted for damage caused by the water softener or ancillary pipework.
- Work carried out that is not covered by this warranty will be charged at our standard call out and labour rates (please contact for full details).
- Water Softener registrations must be completed and within 21 days of purchase.

Exclusions to warranty

- Any fault arising from incorrect installation of the softener against the manufacturers installation instructions.
- Misuse damage or neglect.
- Freezing of softener, water pipes or drain pipes.
- High Water pressure. Pressure reducing valve to be fitted if pressure exceeds 3 bar.
- Blocking or kinking of supply or drain hoses.
- Interruption of electricity supply.
(Max incoming temp is 30 degrees. If temperature exceeds this a Hot Water Softener is required).

The Labour section of this warranty may be covered by the company from whom the softener was purchased. Please contact them in the first instance.

IMPORTANT!

Register your
softener

To register your new World Class Water softener please visit:

www.Watercare.co.uk/water-softener-reg

or scan the QR code:



Register your softener to ensure
warranty period is logged. Failure to
do so within 21 days of purchase could
invalidate the warranty

Recycle

All our Softeners are 100% Recyclable at end of life!

Contact World Class Water Recycling on

01279 780262 to find out more



WorldClassWater.co.uk



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